

### **Terms of Service:**

These Terms of Service ("**TOS**") is a legal contract between HP India Sales Private Limited ("**Company**") and the entity or person ("**Customer**"/ "**You**"/ "**Your/ Customer**") who accesses or uses the website, HPLearnPro ("**HPLearnPro**"/ "**Website/ Platform**"), or any Services provided in connection with the Website ("**Services**").

These TOS constitute an electronic record in accordance with the provisions of the Information Technology Act, 2000 , as amended from time to time.

Your use/access/browsing of the Website/ Services through any means or your registration on the Website (with or without payment/with or without subscription) shall signify Your acceptance of these TOS and Your agreement to be legally bound by the same.

If you do not agree with the TOS or [Privacy Policy](#) , which is deemed incorporated in the TOS and forms part of the TOS, please do not use the Website or avail the Services.

Certain provisions of these TOS may be superseded by expressly designated legal notices or terms located on pages of the Website and, in such circumstances, the expressly designated legal notice or term shall be deemed to be incorporated into these TOS and to supersede the provision(s) of these TOS to the extent that are designated as being superseded.

### **Rights of the Company:**

The Company may, in its sole and absolute discretion, change these TOS from time to time. The Company will post notice of such changes on the applicable Website. If You object to any such changes, Your sole recourse shall be to cease using the Website/ Services. Continued use of the Website/ Services following notice of any such changes shall indicate Your acknowledgement of such changes and agreement to be bound by the modified terms and conditions.

The Company has the right to terminate/ cancel/ remove Your membership, account, payment, or other affiliation with the Website/ Services or change the Website/ the information and material available on the Website as well as your eligibility criteria to access the Website or avail the Services or any part thereof at any time and for any reason without prior intimation.

### **Content:**

For purpose of these TOS, "**Content**" includes but is not limited to videos, audio (for example music and other sounds), audio-visual content, graphics, photos, text (such as comments and scripts), branding (including trade names, trademarks, service marks, or logos), interactive features, software, metrics, and other materials such as white papers, worksheets, presentations, webinars, communications, webpages, brochures, software, published works, research, text, data, information, and other material that can be accessed from or through the Website. All Content forms part of the Services.

In the preparation of the Website, every effort has been made to offer the most current, correct, and clearly expressed information possible. Nevertheless, inadvertent errors may occur. The Company disclaims any responsibility for any errors and inaccuracy of the information that may be contained on the Website.

Some of the Content on this Website is supplied by independent third parties. The Company makes no warranty as to the accuracy of any such information/ Content and hereby disclaims all liability for any third-party supplied information/ Content. In respect of such information supplied by

independent third parties, the Company is merely a publisher of such curated information/ Content and will take down the information if it violates any law or third-party rights. The Content owned by the Company will be marked with the Company name/ logo and those offered by third-party will contain the name/ branding of such third parties.

Certain parts of the Website may contain opinions and views of third parties. The Company shall not be responsible for such opinions or any claims resulting from them. Further, the Company makes no warranties or representations whatsoever regarding the quality, fitness of the information or data for any particular purpose, completeness, accuracy or adequacy of such Content, information and data provided on the Website.

#### Services:

The Website provides information on courses provided by various third-party institutions (“**Institutes**”). On this Website, You have the ability to compare various third party courses (“**Services**”). The Company does not sell the courses offered by these Institutes. It merely provides information on the courses offered by such Institutes. If You choose a course of a particular Institute, You will leave the Website and be re-directed to the chosen Institute’s website. On leaving the Website, You will be bound by the Terms and Conditions of the particular educational institute’s website You have chosen. The Company disclaims all liability on the quality, fitness, accuracy, relevance, or applicability of the content/ information provided by the Institute.

If You avail the Services through this Website, you will be provided with HP Learning Coins which can be redeemed on the Institute’s website by accessing the Institute’s website through this Website. These HP Learning Coins have no monetary value. You will be asked to enter Your HP device details to determine the value of the HP Learning Coins which can be redeemed during checkout from the Institute’s website. These HP Learning Coins cannot be earned on any other platform except this Website. The value of the HP Learning Coins will be determined by the Company at its sole discretion and the same shall not be called in question under any circumstance whatsoever.

The Company may also provide some offers (“**Offers**”). You agree to be bound by the terms & conditions of the Offers that are available on the Website.

Company also reserves the right and discretion to make any changes/corrections or withdraw/add the Services at any time without notice. The Company will not be liable if, for any reason, access to all or any part of the Website or any Offers or Services are restricted or unavailable at any time. The Company does not provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the Content, Services, Offers or any other information and materials found or offered on or through the Website for any particular purpose. You acknowledge that the Services may contain inaccuracies or errors and the Company expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

#### **Intellectual Property Rights:**

Copyright, Trademark and trade names and other intellectual property rights on the Website and all of its features and functionality including, without limitation, all information, content, software, code, displays, graphics, design, materials, selections, arrangements, trademarks, and trade names, contained on the Website are proprietary property of the Company or its licensors (“**Proprietary**”).

Information"). You may not use such Proprietary Information without the permission of the Company. Except as expressly granted by these TOS, nothing on this Website shall be deemed to confer a license, assignment or any other right, interest or title to the Proprietary Information belonging to the Company, in favour of the Customer or You.

The trademarks, trade names, Content and other intellectual property of the Institutes belong to the relevant educational institutions and are displayed on the Websites with the permission of the Institutes. Notwithstanding anything in these TOS, You may not use such intellectual property without the prior written permission of the owner.

Subject to Your compliance with the provisions of these TOS, Company hereby grants You a limited, non-exclusive permission to access and to use the Website for your personal and non-commercial use only.

You may not remove, alter or obscure any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the Website, Services or Content. Further, You may not modify, copy, reproduce, republish, upload, post, transmit, or distribute, in any manner, the Content or the Service, including text, graphics, code and/or software. The Company claims no ownership interest in any Content and expressly disclaims any liability concerning those materials.

The Company reserves the right to block access to or remove material that the Company believes in good faith to be copyrighted material that has been illegally copied and distributed by any of the Company's content providers, members or users and to remove and discontinue Service to repeat offenders.

### **Customer Obligations:**

Persons who are "competent " to contract within the meaning of the Indian Contract Act, 1872 shall be eligible to register on the Website and avail the Services on their own behalf and on behalf of their children. If you are the parent or legal guardian of a minor and you allow your child to use the Website or the Services, you will be responsible for your child's activity on the Website. The Company will not be responsible for any consequence that arises as a result of misuse of any kind of the Website/ Services under Your account. You warrant that all the data provided by You while registering with the Website is current, accurate and complete and that any minor to whom You make the use of the Website/ Services available to, has obtained Your consent. The Company reserves the right to terminate Your registration and / or refuse to provide You with access to the Website/ Services if it is discovered that You are under the age of eighteen (18) years or is otherwise not competent to contract or any information provided by You is inaccurate. You acknowledge that the Company does not have the responsibility to ensure that You conform to the aforesaid eligibility criteria. It shall be Your sole responsibility to ensure that You meet the required qualification.

Your personal and non-commercial use of this Website and Services shall be subjected to the following restrictions:

- You will not (a) copy, modify, or create a derivative works of the Website and/ or Services except that You may access the Content for your personal non-commercial use only, provided that You keep intact all copyright and other proprietary notices on the Content; (b) reverse engineer, decompile, translate, disassemble, or otherwise attempt to extract any or all of the source codes/ object codes/ other parts of the Website; (c) sell, resell, sublicense, or distribute

any or all of the Services; (d) duplicate any portion of the Website or otherwise impersonate, web-scrap or use technology to extract data/ Content from the Website ;(e) or remove any copyright, trademark registration, or other proprietary notices from the Website and/or Services.

- You will not use the Website and/ or Services including the Content for purposes that are not expressly permitted by: (i) these TOS; and (ii) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdiction.
- You will not (a) use this Website and/or Services including the Content or any part thereof for commercial purposes of any kind, or, or (c) use the Website and/ or Services in any way that is unlawful or harms the Company or any other person or entity as determined by the Company.
- You should not commit any act that amounts to the infringement of intellectual property or making available any material that infringes any intellectual property rights or other proprietary rights of the Company or anyone else.
- Intentionally or unintentionally interfere with, or disrupt with the security of, or gain unauthorized access to user accounts, passwords, servers, or networks connected to or accessible through the Website, or otherwise cause harm to Company, the Website and/ or Services or potentially expose them to liability or restrict or inhibit anyone's use or enjoyment of the Website or the Services.
- You should not provide, or contribute any false, inaccurate, or misleading information.

If any third party, including any competent authority, informs the Company, or if Company suspects that You are in violation of any of the above restrictions or these TOS, Company reserves the right to examine Your use of the Website and Service. On such examination, if Company finds any such violation, Company reserves the right to terminate these TOS and registration on the Website and discontinue Your subscription to the Services with immediate effect.

**Disclaimer of Warranties:**

THE WEBSITE, SERVICES AND CONTENT IS PROVIDED "AS IS" AND "WITH ALL FAULTS" AND THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE WEBSITE, SERVICES AND CONTENT IS WITH YOU. THE COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, WITH RESPECT TO THE WEBSITE, SERVICES AND CONTENT (INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED OR STATUTORY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR USE OR PURPOSE, TITLE, AND NON-INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS). WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE COMPANY MAKES NO WARRANTY THAT THE WEBSITE, SERVICES OR THE CONTENT WILL MEET YOUR REQUIREMENTS OR THAT THE WEBSITE/ SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR FREE OR THAT DEFECTS ON THE WEBSITE, SERVICES AND CONTENT WILL BE CORRECTED. THE COMPANY MAKES NO WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE WEBSITE, SERVICES OR THE CONTENT OR AS TO THE ACCURACY OR RELIABILITY OF ANY INFORMATION OR CONTENT OBTAINED THROUGH THE WEBSITE. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU THROUGH THE WEBSITE OR FROM THE COMPANY, ITS PARENTS, SUBSIDIARIES, OR

OTHER AFFILIATED COMPANIES, OR THEIR SUPPLIERS (OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS OF ANY SUCH ENTITIES) (COLLECTIVELY, "THE HP PARTIES") SHALL CREATE ANY WARRANTY. HP DISCLAIMS ALL EQUITABLE INDEMNITIES.

You acknowledge that any Content accessed or otherwise obtained using the Services is done at your own discretion and risk and that You will be solely responsible for any damage to your computer system, or any other hardware and / or software and/or device, including loss of data or effect on the processing speed, resulting from Your use of the Website/ Services and Contents or download thereof.

**Account creation:**

You will have to register in order to avail the Services and access the Content.

Whenever You provide the Company with any Information for registration to access the Content and/or avail the Services, You agree to (a) provide true, correct, complete and accurate information; (b) maintain and promptly update such information to keep it true, complete and accurate.

To register an account, You will be asked to choose a username and password. Your username and password are personal to You and is not to be shared with anyone else. You are responsible for taking reasonable steps to maintain the confidentiality of the password and account, and You are fully responsible for all activities that occur under your password or account identification, except where the Company has otherwise experienced a security or data breach which has resulted in the unauthorized distribution or use of your password or account. You agree to immediately notify the Company of any unauthorized use of Your password or account or any other breach of security to the extent that such information is known to you. Without limiting any rights which the Company may otherwise have, the Company reserves the right to take the following actions, as it deems necessary or reasonable, to ensure the security of the Website and your account, terminating your account, changing your password, or requesting additional information, to the extent permitted by law, to authorize transactions on Your account. Notwithstanding the above, except where the Company is responsible for a previous breach of your information which has resulted in the following circumstances, the Company may rely on the authority of anyone accessing Your account or using Your password and will not be held liable to you for any liabilities or damages resulting from or arising out of (i) any action or inaction of the Company under this provision, (ii) any compromise of the confidentiality of Your account or password and (iii) any unauthorized access to Your account or use of your password. You may cancel your registration at any time.

On creating Your account, you give the Company the right to send you newsletters, mailers, offers, promotions and subscriptions to Your registered email address. You may opt out of receiving such emails by clicking on "Unsubscribe" provided at the end of the email.

**Limitation of Liability:**

The Company shall not be liable for any indirect, special or consequential costs or damages of whatever nature, including but not limited to, lost revenues or profits, downtime costs, loss or damage to data or other intangible losses, arising out of or in any way connected with the use of this Website/ Services and/or the Agreement or with the delay or inability to use this Website/ Services, or for any information, materials and/ or Content uploaded, posted, emailed, transmitted and/ or obtained through this Website, or otherwise arising out of the use of this Website, whether based on contract, tort, negligence, strict liability or otherwise. This provision does not limit any liability which may not be excluded or limited by applicable law.

**Indemnity:**

You shall at all times fully indemnify and hold harmless the Company and associates companies, and their respective officers, directors, agents and employees, from any and all costs, losses, claims, demands, damages and liabilities, actions including costs and reasonable attorneys' fees, suffered by any of them as a result of or in connection with a demand, action or claim made by any third party and/or penalty imposed, due to and/or arising out of the Customer's misuse of Services and breach of the TOS and/or the Customer's violation of any law, rules or regulations and/or the infringement or breach by the Customer of the rights of any third party including, without limitation, infringement, obscene and/or indecent postings, and on-line defamation, of any copyright, trademark or other intellectual property or any other right of any person and/or entity.

**Injunctive Relief:**

In the event of Your breach of these TOS, You agree that the Company will be irreparably harmed and may not have an adequate remedy in money or damages. The Company therefore, shall be entitled in such event to obtain an injunction or other equitable relief in the event of such a breach or anticipated breach from any court of competent jurisdiction. The Company's right to obtain such relief shall not limit its right to obtain other remedies under law or contract.

**Use of the Website:**

Although the Website may be accessible worldwide, the Company makes no representation that the Services and Content is appropriate or available for use in locations outside India. Those who choose to access the Website from other locations, can do so on their own initiative and at their own risk. If You choose to access the Website from outside India, You are responsible for compliance with local laws in your jurisdiction. Any offer and/or information made in connection with the Website is void where prohibited.

**Link to other Websites:**

This Website may contain links ("**Links**") to websites controlled or offered by third parties (non-affiliates of the Company). Such Links are provided for your reference only. The Company do not control such websites and are not responsible for their contents or the privacy or other practices of such websites. These Terms will not apply to Your use of any third-party website that you access via our Platform. Your use of any third-party website may be subject to additional terms and conditions, which we suggest you read carefully before you visit any such website. The Company hereby disclaims all liability for all information, materials, products or services posted, offered or that may be accessed at any of the third-party Links linked to this Website.

Further, it is up to You to take precautions to ensure that whatever Links You select or software You download (whether from our Platform or other websites) is free of such items as viruses, worms, Trojan horses, defects and other items of a destructive nature. Our inclusion of hyperlinks to such websites does not imply any endorsement of the material on such websites or any association with their operators.

**Force Majeure:**

The Company shall not be liable for any failure and/or delay on their part in performing any of its obligation under this Agreement and/or for any loss, damage, costs, charges and expenses incurred and/or suffered by the Customer by reason thereof if such failure and/or delay shall be result of or

arising out of Force Majeure Event set out herein. Explanation: "Force Majeure Event" means any event due to any cause beyond the reasonable control of the Company, including, without limitation, unavailability of any communication system, sabotage, fire, flood, earthquake, explosion, acts of God, civil commotion, pandemic, epidemic, strikes, lockout, and/or industrial action of any kind, breakdown of transportation facilities, riots, insurrection, hostilities whether war be declared or not, acts of government, governmental orders or restrictions breakdown and/or hacking of the Website and/or Contents or Services

**Governing Law and Jurisdiction:**

The transactions and use on this Website and the Services, including the Content shall be governed by, construed, interpreted, and enforced in accordance with the laws of India. All disputes with respect to any matter arising from or in connection with these TOS or the Website or the Services shall be conducted exclusively before the Courts at Bangalore, India and You agree to submit to and be subject to exclusive jurisdiction of the courts of Bangalore.

**Grievance Redressal:**

Any complaints, abuse, copyright infringement notices or concerns with regards to the use of the Website/ Services, including copyright infringement, processing and disclosure of Information provided by You or breach of these TOS or any applicable law should immediately be informed to the designated Grievance Officer mentioned below:

**Grievance Officer**

**Name - Shivani Chopra**

**Address:** HP India Sales Pvt Ltd 2Fl,

24 Salapuria Arena,

Hosur Main Road, P.C 560030 Bangalore

Karntaka

**Email:** [grievance@hplearnpro.com](mailto:grievance@hplearnpro.com)

**Miscellaneous:**

The Company reserves the right to terminate Your access to the Website or account for any reason, including without limitation, violation of applicable laws or breach of these TOS. You agree that any termination of Your account may be effected without prior notice. You further acknowledge that the Company will not be liable to You for any termination of Your access to or use of the Website.

If any provision of this TOS is determined to be invalid by a court of competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions thereof, which shall remain in full force and effect.

The Company's failure to insist upon or enforce strict performance of any provision of these TOS together with the Privacy Policy constitute the entire Agreement between the Parties shall not be construed as a waiver of any provision or right. Neither the course of conduct between the parties nor

trade practice shall act to modify any provision of these TOS. The Company may assign its rights and duties under these Terms of Service to any party at any time without notice to You.

The communications between the Company and You will be sent and received electronically. When You use the Website and provide any information on the Website; or when You click any of the buttons available on the Website; or when You send an e-mail to Company, You are communicating with Company through electronic records. You hereby consent that such electronic records, whether sent by You or automatically generated by the computer system when You click on any of the buttons available on the Website, shall be deemed to be communications sent in writing by You. You agree that all electronic communication between the Company and You satisfies any legal requirements that such communications be in writing.

All notices to Company should be in writing and shall be made via e-mail to [info@hplearnpro.com](mailto:info@hplearnpro.com) or such other email address as notified here by the Company and all notices to You shall be made via e-mail to the e-mail address You provide at the time of Your registration or update under your account details on the Website from time to time.

You acknowledge that Your access to the Website and use of the Services, does not make You an employee or agency or partnership or joint venture or franchise of the Company.

Rights and obligations under the TOS which by their nature should survive will remain in full effect after termination or expiration of the subscription.

These TOS, together with the other Governing documents, constitute the entire agreement between You and the Company concerning the Website and the Services provided by the Company.